



Archbishop Courtenay
Church of England
Primary School

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Headteacher: Mrs S Heather
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Friday 12th February

Dear Parents and Carers,

Thank you to those parents who completed our Home Learning Questionnaire. Attached are some of your comments, along with our response.

We are very grateful for this feedback and are working hard to try and make life as easy for you as possible. Many of the ideas and suggestions have been implemented already, therefore I hope you have noticed a significant difference in our provision over the last few weeks.

Our job remains to support you the best way we can, so I urge you if you are having any difficulties to get in contact with your class teacher, Mrs Gooding, Mrs Bone or myself.

When asked 'if you thought we were doing a good job', we were delighted that out of a potential score of 5 you gave us a 4.6, this is super as this indicates the majority of you are happy with our provision, which is wonderful.

The positive comments of support have kept us going over this very challenging term. The work that goes on behind the scenes, in order to teach online and also in school is immense. My staff have surpassed my expectations, they work all day and also long into the night, prerecording videos, planning and preparing the school blogs. They do so because they care very much about our school community, and want to make this unprecedented period in our nation's history as painless and productive for you and your families as possible. Therefore, reading your kind emails, seeing your lovely posts and hearing your positive comments makes it all worthwhile – thank you.

During the last 6 weeks you have been amazing. Home schooling is tough, yet you have survived and made it to the end of term. Congratulations and well done to you all! One day you will look back on this time with fond memories – it might not seem like it now, but you will. You have played a huge role in your child's life, to them you are their role model, nurse, teacher, cook and superhero – take the next week to enjoy yourselves and have some fun!

On behalf of all the staff and governors at Archbishop Courtenay Primary School, enjoy your week off and see you all again at school or online on Monday 22nd of February.

Best wishes

Sue Heather
Headteacher



Parent Comments	Response
Maybe one to one with her teacher and do one of her lessons.	We offer the opportunity for children to access breakout rooms with smaller numbers of children.
Adding extra collection times for book bundles, for keyworker parent, where is partner is at home, schooling and for single parents who can't collect without taking child with them on site.	We are more than happy to support parents on a case by case basis so please get in touch and we will try and accommodate you the best way we can.
More team meeting at beginning of each subject and lessons, and clear examination should be given to children to follow the duration lesson a time.	We offer live meetings for the subjects we feel the children may need more teacher support. We also offer pre-recorded sessions too, along with recorded and written explanations. Please speak to your class teacher if you require further support.
To provide better school packs with all the information included for those who only have the packs and not any online access for information or guidance on how to do the pack.	All the guidance is online on our website for parents and children to access. If you do not have access to the internet please contact school so we can support you.
Easier work for struggling child who can't keep up with the work/needs extra learning help who can't get this help at home	Teachers are working hard to differentiate learning for children, especially those we know may need additional help. Please speak to your class teacher or our SENCo if you still require assistance.
Sometimes it would be easier to upload work straight to Teams rather than e-mailing the teacher every day. I can't see that I can upload work unless an assignment is set. Is this the case or is there a way to do this?	Most Phases are now offering this facility. You can add work directly on to Teams and this is the preferred option. Teachers will set up files for you to save the work. If you have any questions please speak to your class teacher who will guide you through the process.
Would it be possible for the maths worksheets to be uploaded to teams as assignments in an editable format? We do not have a printer & writing the sheets up is time consuming. We have now worked out how to download & complete on the tablet in pdf format but this is fiddly.	The maths sheets are only available in PDF format online. However, please do not feel you need to print and write on them. Using a piece of paper, a book or even Word to write the answers is absolutely fine. You can then take a picture and upload if you wish.
As previous smaller group sizes as not, all children getting a fair chance and though love doing seems be overwhelmed with it at times	Many year groups are now offering break-out rooms for children to work in smaller groups. If there is a specific issue please contact the school and we will do our best to support you.
More live sessions	Live sessions are wonderful and we offer as many as we can, however we also have to be mindful that some families have multiple children so there would be significant clashes. We record our lessons and also offer pre-recorded videos to support our children.
Make the curriculum shorter as possible with the key subjects. With the lockdown and some parents working from home that make a little be hard. But we keep up working hard	Government guidance tells us how much work we need to offer at home. However, we suggest a flexible approach and only do what you can do!
The website needs to be more user friendly, or perhaps work emailed rather than trying to work off the website, it's very difficult working from a smart phone	We understand how hard it is for parents to home school and have streamlined our website, making it easier to navigate. If you need specific support please contact the school.

More of virtual teachings	We are teaching virtually as much as we possibly can at this moment in time.
I don't know. Maybe need some more videos "how work with Microsoft Teams "	Thank you for your comment, we appreciate the feedback. Documentation was provided online, along with video support, but if you require additional help contact us for further support.
Demonstration on how to use Teams on different devices as it does look different or else direction to videos telling you how to do certain things. However, mostly it's just a case of getting used to it!	Devices are all different and sadly we do not have the technical skills you may require. There are lots of support videos and guides online if you need specific technical support.
More live lessons or lessons with break out room sessions being used more to answer specific problems or questions that we haven't been able to do at home. E.g. going into the gold maths breakout room is great to solve a problem at that groups level but then they carry on their own and often the problem on the call is fine and understood, but it the other questions we have at home that we can't always help with as we simply don't know where to start in explaining the answer or the way she should work it out (which is usually very different to how we did it ... erm... 30+ years ago!!!	Breakout rooms are now in operation and we hope you are finding this supportive.
Send more guidance in the home packs on what to do, easier work for struggling students	All our guidance is available on the website. Please speak to your class teachers if your child is finding the work challenging.
More feedback on completed work. I appreciate it's difficult to comment on every piece of work and for every child but so far, we've only had one piece of feedback.	I am sorry if you have only had one piece of work marked. We mark all the assignments completed - for our marking expectations please visit our home learning protocol which is on our website https://primarysite-prod-sorted.s3.amazonaws.com/archbishop-courtenay-primary/UploadedDocument/630a2597b1b64ad6a209bf71cc2e5f10/remote-learning-provision.pdf
Time to prepare, work uploaded night before so we have time to print or get things ready if we are making things	We are uploading the night before now - we hope this is making life easier :)
We don't want to be too critical but if the teachers were a little more proficient that would be helpful. We understand they are learning too but when you end up with several sessions running at the same time it is confusing and off putting. We have looked up reference guides but really it would be helpful if the school could let us know the bits they would like us to learn how to use. Teams is a vast system that can do so much... if all we need is a tiny bit of it then we will happily become expert in that bit!!	We had to decide quickly whether to roll out Teams. We made the decision to do so because we believed this was the right thing to do in order to support our children and their parents. Teachers have worked tirelessly to ensure they are as proficient in the application as possible. We are incredibly proud of all stakeholders as they have risen to the challenge and made a huge difference to the home learning - well done teachers, parents and children! Teams is a very powerful tool, you are right, but we don't expect you to use it all. Teachers will guide you and provide you with the right support. You mention several sessions running at once - please contact the school so we can track down the issue - thank you.